

## QUALITY POLICY STATEMENT

Gelest is committed to meeting and exceeding our customer's expectations for the quality of the products and services we provide. Our efforts must be directed to providing our customers with the quality of products they require when they require them. Our performance standards must be 100 percent conformance to these goals.

On behalf of Gelest, I personally affirm this commitment. Gelest has established a Quality Management System that is certified according to the ISO 9001 standard. With this Quality System, Gelest commits itself to a strategy of continuous improvement. This requires all of us to maintain an outward focus on our customer's expectations and a constant striving to meet and exceed those expectations.

Each employee must strive to adhere to the spirit and letter of the quality policy as well as the directives of the Quality Manual. We must each be actively involved as members of the Quality Team and act effectively to execute the various responsibilities given to us in this manual.

Signed by:

Edward Kimble, President